Notice of Data Incident

On November 2, 2026, InterDent began investigating suspected unauthorized access to a portion of its legacy file storage systems. We immediately engaged third-party specialists to confirm the security of our network and determine what occurred. Our investigation determined that an unauthorized individual copied certain data from a portion of our network between October 29, 2026, and November 2, 2026. Our specialists have determined that the incident is contained. We are currently conducting a comprehensive review of the data, which may include names and one or more of the following: Social Security number, driver's license number/government-issued ID number, date of birth, financial account information, diagnosis and treatment information, provider name and location, dates of service, medical record number, patient account number, Medicare/Medicaid ID number, and/or health or dental insurance information.

In response to this incident, we took immediate steps to investigate, and we also notified law enforcement. We are offering potentially impacted individuals credit monitoring and identity protection services in an abundance of caution. If you have questions about this notice or would like to enroll in the services, please call our assistance line at (1) 833-332-0177 Monday through Friday from 8 a.m.- 8 p.m. ET. You may also write to us at 2260 E. Imperial Highway, 8th Floor, El Segundo, CA 90245.

In general, we encourage individuals to remain vigilant in regularly reviewing and monitoring all account statements, explanation of benefits statements, and credit history to guard against any unauthorized transactions or activity. You may order a free annual credit report, by visiting www.annualcreditreport.com or calling toll-free 1-877-322-8228. The three credit bureaus also provide free annual credit reports through the website, toll-free number or request form. Upon receiving your credit report, review it carefully and if you see anything suspicious, including accounts or charges you did not authorize, immediately call the credit bureau at the telephone number on the report.

Individuals may also place a fraud alert or credit freeze by contacting the credit reporting agencies: TransUnion 1-800-680-7289, P.O. Box 2000 Chester, PA 19016, transunion.com; Experian 1-888-397-3742, P.O. Box 9554 Allen, TX 75013, experian.com; Equifax 1-888-298-0045, P.O. Box 105069 Atlanta, GA 30348, equifax.com. Individuals can further educate themselves regarding identity theft, fraud alerts, credit freezes, and steps to protect their personal information by contacting the credit reporting bureaus, the Federal Trade Commission ("FTC"), or their state attorney general. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. Instances of known or suspected identity theft should also be reported to law enforcement, the state attorney general, and the FTC.